

State of New Hampshire
Division of Plant and Property Management
Bureau of Purchase and Property
25 Capitol Street, State House Annex
Concord, New Hampshire 03301-6398

FORM #P-31-A

Date: On or Before 8/1/04

RFB No.: 67

Date of RFB Opening: September 1, 2004

Time of RFB Opening: 2:00 PM

PLEASE DIRECT ANY QUESTIONS REGARDING THIS RFB TO: Robert Lawson

TEL. NO: (603) 271-3147

REQUEST FOR PROPOSAL (RFB) TO SUPPLY: Statewide Contract for Software - RESELLER

Unless specifically amended or deleted by the Division of Plant and Property Management, the following General Terms and Conditions apply to this RFB and any resulting Purchase Order or Contract.

GENERAL CONDITIONS AND INSTRUCTIONS:

NATURE OF, AND ELIGIBILITY TO RESPOND. This RFB is submitted in accordance with Chapter 21-1, and rules promulgated thereunder, and constitutes a firm and binding offer. An RFB may not be withdrawn unless permission is obtained from the Bureau of Purchase and Property.

RFBs may be issued only by the Bureau of Purchase and Property and are not transferable.

SAMPLES AND DEMONSTRATIONS. When samples are required they must be submitted free of costs and will not be returned.

Items left for demonstration or evaluation purposes shall be delivered and installed free of charge and shall be removed at no cost to the State. Demonstration units shall not be offered to the State as new equipment.

Proposals. Proposals must be received at the Bureau of Purchase and Property before the date and time specified for the opening. Proposals must be submitted on this proposal form or exact copies and must be typed or clearly printed in ink. Corrections must be initialed. Proposals are to be made less Federal Excise Tax and no charge for handling unless required by law.

Proposals will be made available to the public after the time of award. Proposal results will be given by mail only if requested in writing and accompanied by a self-addressed, stamped business size envelope.

SPECIFICATIONS. Vendors must submit on items as specified. Proposed changes must be submitted in writing and received at the Bureau of Purchase and Property at least five (5) working days prior to the bid opening. Vendors shall be notified in writing if any changes to the specifications are made.

AWARD. The award will be made to the responsible Vendor submitting a conforming RFB meeting specifications at the lowest cost unless other criteria are noted in the RFB. Unless otherwise noted, the award may be made by individual items.

If there is a discrepancy between the unit price and the extension, the unit price will prevail.

When identical low proposals are received the award will be made in accordance with the Administrative Rules.

Discounts will not be considered in making award but may be offered on the Invoice for earlier payment and will be applicable on the date of completion of delivery or receipt of Invoice, whichever is later. On orders specifying split deliveries, discounts will apply on the basis of each delivery or receipt of Invoice, whichever is later.

PATENT INFRINGEMENT. Any responding vendor who has reason to believe that any other responding vendor will violate a patent should such responding vendor be awarded the contract shall set forth in writing, prior to the date and time of opening, the grounds for his belief and a detailed description of the patent.

ASSIGNMENT PROVISION. The responding vendor hereby agrees to assign all causes of action that it may acquire under the antitrust laws of New Hampshire and the United States as the result of conspiracies, combinations, or contracts in restraint of trade which materially affect the price of goods or services obtained by the state under this contract if so requested by the State of New Hampshire.

FEDERAL FUNDS. This Division of Plant and Property Management, under RSA 21-1:14, VIII shall assure the continuation or granting of federal funds or other assistance not otherwise provided for by law by following the Federal Procurement Standards.

STATE'S OPTIONS: The Bureau of Purchase and Property reserves the right to reject or accept all or any part of any proposal, to determine what constitutes a conforming RFB, to award the RFB solely as it deems to be in the best interest of the State, and to waive irregularities that it considers not material to the RFB.

PUBLIC INFORMATION: The responding vendor hereby acknowledges that all information relating to this RFB and any resulting order (including but not limited to fees, contracts, agreements and prices) are subject to these laws of the State of New Hampshire regarding public information.

PERSONAL LIABILITY: The responding vendor agrees that in the preparation of this RFB or the execution of any resulting contract or order, representatives of the State of New Hampshire shall incur no liability of any kind.

PROOF OF COMPLIANCE. The responding vendor may be required to supply proof of compliance with proposal specifications. When requested, the responding vendor must immediately supply the Bureau of Purchase and Property with certified test results or certificates of compliance. Where none are available, the State may require independent laboratory testing. All costs for such testing, certified test results or certificate of compliance shall be the responsibility of the responding vendor.

FORM OF CONTRACT. The terms and conditions set forth in any additional Terms and Conditions by the Bureau of Purchase and Property are part of the proposal and will apply to any contract awarded the responding vendor unless specific exceptions are taken and accepted and will prevail over any contrary provisions in Terms and Conditions submitted by the responding vendor.

OFFER. The undersigned hereby offers to sell to the State of New Hampshire the commodities or services indicated in the following page(s) of this RFB at the price(s) quoted in complete accordance with all conditions of this RFB.

Company

Name: _____

Address: _____

Tel.:(local) _____ (Toll free) _____

Fax#: _____

Authorized

Signature: _____

(TYPE OR PRINT NAME)

This document must be signed by a person who is authorized to legally obligate the responding vendor. A signature on this document indicates that all State of New Hampshire terms and conditions are accepted by the responding vendor and that any and all other terms and conditions submitted by the responding vendor are null and void, even if such terms and conditions have terminology to the contrary. The responding vendor shall also be subject to State of New Hampshire terms and conditions as stated on the reverse of the purchase order.

CONTRACT TERMS AND CONDITIONS

1. The State of New Hampshire, acting through the Division of Plant and Property Management, engages the firm or individual ("the Vendor") to perform the services and/or sale of goods, described in the attached State documents, if any, and the Vendor's bid or quotation, both of which are incorporated herein by reference.

2. COMPLIANCE BY VENDOR WITH LAWS AND REGULATIONS. In connection with the performance of this agreement, the Vendor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which shall impose any obligation or duty upon the Vendor, including, but not limited to civil rights and equal opportunity laws.

3. TERM. The contract, and all obligations of the parties thereunder, shall become effective on a specified date and shall be completed in their entirety prior to a specified date. Any work undertaken by the Vendor prior to the effective date shall be at his sole risk and, in the event that the contract shall not become effective, the State shall be under no obligation to reimburse the Vendor for any such work.

4. CONTRACT PRICE. The contract price, a payment schedule and a maximum limitation of price shall be as specified by the bid invitation and the Vendor's bid. All payments shall be conditioned upon receipt, and approval by the State, of appropriate vouchers and upon satisfactory performance by the Vendor, as determined by the State. The payment by the State of the Contract Price shall constitute complete reimbursement to the Vendor for all expenses of any nature incurred by the Vendor in the performance by the Vendor and complete payment for the Services. The State shall have no other liability to the Vendor.

5. DELIVERY. If the vendor fails to furnish items and/or services in accordance with all requirements, including delivery, the state may re-purchase similar items from any other source without competitive bidding, and the original vendor may be liable to the state for any excess costs.

If a vendor is unable to complete delivery by the date specified, he must contact the using agency. However, the agency is not required to accept a delay to the original delivery date. All deliveries are subject to inspection and receiving procedure rules as established by the State of New Hampshire. Deliveries are not considered accepted until compliance with these rules has been established. State personnel signatures on shipping documents shall signify only the receipt of shipments. All deliveries shall be FOB Destination.

6. INVOICING. All invoices must be in triplicate showing Order Number, Unit and Extension Prices and discounts allowed. A separate invoice shall be submitted for each order. Unless otherwise noted on the invitation to bid or purchase order, payment will not be due until thirty (30) days after all services have been completed, or all items have been delivered, inspected and accepted or the invoice has been received at the agency business office, whichever is later.

7. PERSONNEL.

7.1. The Vendor shall disclose in writing the names of all owners (5% or more), directors, officers, employees, agents or subcontractors who are also officials or employees of the State of New Hampshire. Any change in this information shall be reported in writing within fifteen (15) days of their occurrence.

7.2. The person signing this agreement on behalf of the State, or his or her delegatee ("Contracting Officer") shall be the State's representative for purposes of this agreement. In the event of any dispute concerning the interpretation of this agreement, the Contracting Officer's decision shall be final.

8. EVENT OF DEFAULT; REMEDIES.

8.1. Any one or more of the following acts or omissions of the Vendor shall constitute an event of default hereunder ("Events of Default"):

8.1.1. failure to deliver the goods or services satisfactorily or on schedule; or

8.1.2. failure to submit any report required hereunder; or

8.1.3. failure to perform any of the other covenants and conditions of this agreement.

8.2. Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1. give the Vendor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely remedied, terminate this agreement, effective two (2) days after giving the Vendor notice of termination; and

8.2.2. give the Vendor a written notice specifying the Event of Default and suspending all payments to be made under this agreement and ordering that the portion of the Contract Price, which would otherwise accrue to the Vendor during the period from the date of such notice until such time as the State determines that the Vendor has cured the Event of Default, shall never be paid to the Vendor; and

8.2.3. set off against any other obligation the State may owe to the Vendor any damages the State suffers by reason of any Event of Default; and

8.2.4. treat the agreement as breached and pursue any of its remedies at law or in equity, or both.

9. WAIVER OF BREACH. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event, or any subsequent Event. No express failure of any Event of Default shall be deemed a waiver of any provision hereof. No such failure or waiver shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other default on the part of the Vendor.

10. VENDOR'S RELATION TO THE STATE. In the performance of this agreement the Vendor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Vendor nor any of its officers, employees, agents or members shall have authority to bind the State nor are they entitled to any of the benefits, workmen's compensation or emoluments provided by the State to its employees.

11. ASSIGNMENT AND SUBCONTRACTS. The Vendor shall not assign, or otherwise transfer any interest in this agreement without the prior written consent of the State. No work required by this contract shall be subcontracted without the prior written consent of the State.

12. INDEMNIFICATION. The contractor shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based on, resulting from, arising out of (or which may be claimed to arise out of) the acts or omissions of the Vendor. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant shall survive the termination of this agreement.

12.1 PATENT PROTECTION. The seller agrees to indemnify and defend the State of New Hampshire from all claims and losses resulting from alleged and actual patent infringements and further agrees to hold the State of New Hampshire harmless from any liability arising under RSA 382-A:2-312(3). (Uniform Commercial Code).

13. TOXIC SUBSTANCES. In compliance with RSA 277-A known as the Workers Right to Know Act, the vendor shall provide Material Safety Data Sheets with the delivery of any and all products covered by said law.

14. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given below.

15. AMENDMENT. This agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto.

16. CONSTRUCTION OF AGREEMENT AND TERMS. This agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns.

17. ADDITIONAL PROVISIONS. The additional provisions (if any) have been set forth as Exhibit "A" hereto.

18. ENTIRE AGREEMENT. This agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire agreement and understanding between the parties, and supersedes all prior agreements and understandings relating hereto.

SECTION 1

GENERAL INFORMATION

1.1 PURPOSE

This Request for Bid (RFB) has been issued in an effort to select a vendor who can provide commercial software licenses and media, software license renewals, software maintenance and technical support agreements for personal computers (PCs) and networks at the most competitive cost to all Departments and Agencies of the State of New Hampshire, including Constitutional Offices, the Legislature and Judiciary (hereafter referred to as “the State”).

This Contract is for General Agency Use.

The intent of this RFB is to provide the State with one vendor who can best meet the requirements identified in this RFB.

This RFB is restricted to qualified vendors who can provide service, distribution, and delivery throughout the State of New Hampshire without geographical limitation.

1.2 ELIGIBLE PARTICIPANTS

Other entities that are eligible to utilize the contracts resulting from this RFB are: counties, cities, towns, school districts, special districts or precincts, governmental sub-divisions, any non-profit Agency certified under the provisions of section 501(C)(3) of the Federal Internal Revenue Code, and the NH College and University Council as provided by RSA 21:1:17. The State shall not be liable for any breach of contract by these entities. Political sub-divisions and authorized non-profit organizations shall utilize their own individually established purchasing procedures.

1.3 TERM OF CONTRACT

The term of the contract is to be for 36 months from the effective date of the contract, signified by written acceptance of a bid. The term of the contract may be extended for successive one (1) year periods for a maximum of two (2) additional years, by mutual agreement of the parties. The terms and conditions will remain the same as indicated herein.

The State of New Hampshire shall have the right to terminate the contract at any time by giving the vendor 30-day written notice.

1.4 PREVIOUS SALES VOLUME

While the State cannot predict nor commit to the number of units that will be purchased, there is currently an installed base of approximately 9,500 personal computers and laptops. The estimated average annual purchase is approximately 2,200 personal computers. In the last fiscal year the State purchased approximately \$2,000,000 worth of computer software products from this contract.

1.5 CONTRACT AWARD

It is the intention of the State to issue a contract based on this RFB. However, this RFB shall not commit the State to award a contract. A Contract will be awarded to a vendor based upon the specifications and rules contained herein.

The RFB, any addenda, and the proposal of the successful Vendor will be incorporated into and form the basis of a written contract with the State.

1.6 BID PRICES

The price structure bid by the successful bidder shall remain firm for the entire term of the contract and any extension thereof and shall include delivery and all other charges.

Vendor may offer additional discounts (i.e., quantity discounts, special promotions, etc.) during the term of the contract.

1.7 RFB INQUIRIES

This RFB is issued for the State of New Hampshire by the Bureau of Purchase and Property, the sole point of contact for the State of New Hampshire during the selection process.

Questions may be submitted by E-mail to the following addressee:

E-mail address: bob.lawson@nh.gov

Questions must be submitted by an individual authorized to commit their organization to the Terms and Conditions of this RFB. Submissions must clearly identify the Vendor's name and address and the name of the person submitting the question.

Please take the time to read the RFB carefully before submitting questions and make your questions as clear as possible. Reference the section of the RFB in your question.

All inquiries must be received on or before 5 days prior to the Bid Opening Date. Inquiries received after this date will be addressed only if they are deemed by the State to be critical to the competitive selection process.

1.8 VENDOR CERTIFICATIONS

All Vendors must be duly registered as a vendor authorized to conduct business in the State of New Hampshire.

STATE OF NEW HAMPSHIRE VENDOR APPLICATION. Vendors must have a completed Vendor Application and W-9 Form must be on file with the NH Bureau of Purchase and Property. See the following website for information on obtaining and filing the required forms (no fee): www.admin.state.nh.us/purchasing/bids.asp

NEW HAMPSHIRE SECRETARY OF STATE REGISTRATION A person or persons conducting business under any name other than his/her own legal name must register with the NH Secretary of State. Businesses are classified as 'Domestic' (in-state) or 'Foreign' (out-of-state). Please visit the following website to find out more about the requirements and filing fees for both classifications: <http://www.nh.gov/sos/corporate>

1.9 CANCELLATION OF RFB

The State reserves the right to cancel this solicitation at any time prior to contract award, in which case all responses will be rejected.

1.10 PURCHASE OUTSIDE OF CONTRACT

The State reserves the right to purchase product outside of the awarded contract where it is deemed appropriate by the State.

1.11 RESTRICTION OF CONTACT WITH STATE EMPLOYEES

From the date of release of this RFB until an award is made and announced regarding the selection of a Vendor, all contacts with personnel employed by or under contract with the State, and associated with the BPP, must be approved by the Purchasing Agent listed in **Section 1.7; RFB INQUIRIES**. State employees have been directed not to hold conferences and/or discussions concerning this RFB with any Vendor during the selection process, unless otherwise authorized by the Purchasing Agent. **Inappropriate discussions with State employees during the RFB solicitation process is cause for disqualification.**

1.12 SCHEDULE OF EVENTS

EVENT DESCRIPTION	DATE	TIME
RFB Released (On or About)	8/1/04	
Inquiry Period	8/1/04-8/25/04	2:00 PM
Bid Opening Date (Due Date)	9/1/04	2:00 PM
Contract Award	11/1/04	

SECTION 2

INSTRUCTIONS: BID AND RESPONSE PROCEDURES

2.1 RETURN OF COMPLETE ORIGINAL RFB

Vendors must submit a complete response to this RFB. Conformance and responsiveness to the RFB instructions and requirements, completeness, and clarity of content is mandatory. Elaborate responses are neither necessary nor desirable.

Your **“Original”** submission must include a complete printout of all issued Addenda (if applicable) and the RFB, do not reorganize or re-sequence these documents. An Officer authorized to bind the Vendor as specified in this RFB must sign the Form P-31A (General Conditions and Instructions/Contract Terms and Conditions, Page 1) found in the beginning of this RFB package. **By signing these terms and conditions, the Vendor is also agreeing with the additional provisions defined in this RFB. The Vendor must complete the RFB as received. Any other term or condition submitted by the Vendor, regardless of when they are submitted during the RFB process, will be rejected.**

An unsigned or incomplete bid shall be rejected.

2.2 SUBMISSION OF BID RESPONSE

Your RFB response **MUST** conform to the following criteria to be considered for award.

- All responses must be delivered in sealed packages, and be permanently marked showing the following information on the outside of the package:

Vendor's Name and Address
RFB Number
BID Due Date

“SEALED BID”
STATEWIDE CONTRACT FOR SOFTWARE PURCHASES “RESELLER”

- The “**ORIGINAL**” RFB submission must be **clearly and permanently** marked “**ORIGINAL**” on the cover.
- Your “**ORIGINAL**” submission must include in the following order:
 - Copy of Addenda (if any issued) in numerical sequence, completed and signed.
 - The Original RFB with completed and signed P-31-A (Page1).
 - Vendor’s Response to RFB (**ATTACHMENTS 1-3**).
- Vendors must also submit **1** identical “**COPY**” of the response which must be **clearly and permanently** marked “**COPY**” on the front. The “**COPY**” need not include the Addenda or the RFB.
- The response package must be delivered to the following address, any package delivered to any other location of the State, will not be honored as received.

Bureau of Purchase and Property
C/o Robert Lawson
State House Annex, Room 102
25 Capitol Street
Concord, NH 03301
(603) 271-3147

All responses must be received in the Bureau of Purchase and Property on or before the Vendor Bid Due Date stated in **Section 1.12, SCHEDULE OF EVENTS**. Vendors mailing their responses must allow for sufficient time for delivery by the deadline. Bids received later than the specified date and time, in the Bureau of Purchase and Property, will not be considered.

For Vendors wishing to attend the RFB Opening: Only the names of the Vendors submitting responses will be made public. Specific response information will not be given out, (see **Section 4, BID AWARD PROCESS**).

For ease of handling and reviewing, do not use bulky binders or fasteners and do not include additional marketing materials.

2.3 **BID OUTLINE**

Vendors must submit their Bid according to the outline presented in **Section 5; PROPOSAL FORMAT**.

2.4 COST PROPOSAL/PRICE RESPONSE SHEET

The Vendor must provide, as **ATTACHMENT 1, COST PROPOSAL/PRICE RESPONSE SHEETS** as specified within the RFB.

ATTACHMENT 1 is a list of core software products the State is now purchasing. Prices for **ALL** these specified products **MUST** be entered on the Price Response sheets in **ATTACHMENT 1**. Include any explanation or expansion of the pricing matrix as part of **ATTACHMENT 1 (add additional sheets if necessary)**.

The prices quoted must be based on the Vendor's cost for the product plus a percentage increase over cost (cost plus) where cost is defined as the actual cost from your source. All bid prices must be FOB Destination. The price structure used for quotes on the Vendor's response must be the price structure available to the State over the life of the contract. The price structure must remain fixed at the margin quoted for the duration of the contract.

The objective is to achieve the lowest pricing available based on total State volume. The documented pricing structure supplied in this section, if accepted, will be used to establish the auditable cost basis for all product pricing during the term of the contract.

2.5 BALANCE OF PRODUCT LINE

In addition to the "core products" listed in **ATTACHMENT 1 (PRICE RESPONSE SHEET)**, Vendors must be able to provide a broad range of additional commercial software products. Vendors must provide, as **ATTACHMENT 2, BALANCE OF PRODUCT LINE**:

- A single cost plus or mark-up percentage for the entire **BALANCE OF PRODUCT LINE** (Cost must be defined as the actual cost from your source.) Mark-up percentage must be FOB Destination.

NOTE: See **EXHIBIT A** attached as representative of recent Balance of Product Line purchases.

2.6 BID RESPONSE PREPARATION AND REJECTION RIGHTS

The State reserves the right to waive any irregularities or information in any Vendor's bid. A bid may be rejected if it is conditional, incomplete, or if it contains irregularities of any kind.

2.7 TERMS OF SUBMISSION

All materials received in response to this RFB shall become the property of the State of New Hampshire and will not be returned to the Vendor. Regardless of the Vendor selected, the State reserves the right to use any information presented in a proposal. The content of each Vendor's proposal is required by law to become public information once a contract has been awarded.

All proposals shall remain valid for a period of 180 days from the proposal due date.

2.8 LIABILITY

The State will not be held liable for any costs incurred by the vendor for work performed in the preparation and production of their proposal or for any work performed prior to the issuance of a contract.

SECTION 3

VENDOR PERFORMANCE REQUIREMENTS

3.1 LOTUS, MICROSOFT & NOVELL RESELLER

The Vendor must be a qualified, authorized reseller of Lotus, Microsoft and Novell software products. The vendor must provide, as **ATTACHMENT 3**, a letter of good standing from the manufacturers of, IBM (Lotus) Passport Advantage, Microsoft Select and Novell CLA. The State will transfer these existing programs to the successful vendor. The vendor must comply with all tracking and reporting requirements included in these contracts, which will be defined at the time of the contract award.

The State's Microsoft volume discount levels for all pools are Level "D".

3.2 ELECTRONIC COMMUNICATIONS

The vendor must provide a Web site as a primary communications channel for state employees. The site must offer access to product feature-benefit information, technical product information, current pricing, printable product quoting, product availability, order tracking, and delivery information. Employees should be able to download a product catalog from this site.

The vendor should offer a training seminar on the effective use of their on-line information. A site customized for the State of New Hampshire employees would be desirable.

3.3 PRICING QUOTATIONS

The State expects to receive pricing quotations within one business day. Quotes must be honored for 60 days unless there are special circumstances. These special exceptions must be clearly noted as part of any quotation.

Vendors shall utilize a system of alphanumeric identification of their quotations so that they may be referred to by that I.D. number for purposes of ordering or other means of communication.

If there is a price decrease between the time of the quote and the time of receipt of the Purchase Order the Vendor is required to invoice at the new lower price.

Vendors must offer a procedure for researching and sourcing products that are not part of their balance of product line. Vendors must apply the same pricing model to special requests as to the core product list.

3.4 ORDERING PROCEDURE

The Bureau of Purchase and Property will issue purchase orders on behalf of the State agencies.

Agencies may place orders with a total value of \$500.00 or less by issuing a State Field Purchase Order directly to the vendor.

All orders over \$250 must have OIT approval.

Vendors must be capable of accepting orders via telephone, Web, E-mail and Fax.

Political sub-divisions and authorized non-profit organizations shall utilize their own individually established ordering procedures.

3.5 DELIVERY

The successful vendor will be responsible for delivery of the ordered product(s), within 10 Business days of receipt of a Purchase Order, in its entirety, to the destination specified on the purchase order. If the seller cannot fulfill the order within this time in its entirety, the seller must immediately inform the purchasing agency of this with a revised delivery date. The purchasing agency then has the option of canceling the order or granting the seller a waiver.

Delivery is to be made FOB destination for any order. All orders are to be shipped prepaid at the vendor's expense. An outside carrier must not invoice shipping charges to the State of New Hampshire.

3.6 SUBSTITUTIONS

If a product becomes unavailable within the 60-day time frame of a quote, automatic substitutions may not be made. The Bureau of Purchase and Property must issue a Change Order before a substitution may be made.

3.7 RETURNS

Return authorizations and credits shall be provided without a restocking fee or other penalty for all items, unless noted on the original quote provided by the vendor and agreed to by the purchasing agency, for up to 45 days after receipt of shipment. All return shipping charges shall be the responsibility of the vendor.

Return Authorizations and credits will be provided without penalty for the items contained in this RFB.

3.8 INVOICING

Invoicing shall be done on the basis of each order completed. Invoices shall clearly indicate the PO#, quantity, description, date of delivery, as well as the net price to the State of New Hampshire. The invoice may reflect any additional discount offered by the Vendor (i.e., earlier payment, quantity/case lot discount).

3.9 PAYMENTS

Terms are NET 30 days from receipt of invoice or complete receipt of goods, whichever is later. Partial payment will be allowed on an exception basis for orders involving long-term back orders due to manufacturer delays.

3.10 WARRANTY

The vendor must warrant that the products furnished under this contract do not infringe on any patent, copyright, trade secret or any proprietary right of any third party, and that the vendor agrees to indemnify and hold harmless the State in the event of any claim by any third party. (See Page 2, Form #P-31-A, Item 12, Contract Terms and Conditions sheet).

Return Authorization and credits will be provided without penalty for the items contained in this RFB.

The vendor warrants that the software supplied with all orders will be new and in good working order, and will conform to the manufacturer's official published specifications, the RFB specifications, and the vendor's proposal.

If the State finds any software product to be defective, in any way, for any reason, the vendor will be required to replace it within forty eight (48) hours of receiving notice from the purchasing Agency, excluding Saturdays, Sundays and Holidays, at no additional expense to the State.

If, at any time during this contract, there is a failure to perform services, deliver goods or perform any other term and condition of this agreement, the Contract Administrator will give written notice to the Vendor allowing no more than thirty (30) days to remedy any problem. If the Vendor has not corrected the problem within thirty (30) days, termination proceedings may begin.

In the event of early termination of this agreement, for any reason, the Administrator of the BPP will notify the vendor by written notice thirty (30) days prior to the formal termination of said contract.

3.11 SUBCONTRACTOR

If a vendor subcontracts any or all of the products and/or services covered by the agreement, the vendor must be the central point of contact for all matters of ordering, billing, invoicing, and delivery. Use of a subcontractor in no way releases the selected vendor of any responsibility. Bills and invoices for products and services must be issued by and payable to the vendor receiving the contract. Questions related to billing or delivery will be handled promptly by the vendor and not the vendor's subcontractor(s).

3.12 PRICE NOTIFICATION

During the contract period any quoted mark-ups will not increase, and quoted discounts will not decrease. The vendor is required to immediately pass on general vendor price decreases. The State may request verification of the vendor's source price (Cost) at any time during the contract period.

The State may request and the vendor offer additional discounts such as: quantity discounts, percent off or cash discounts for early payments, special promotions, sale pricing, educational discounts etc.

3.13 REPORTING REQUIREMENTS

Throughout the term of the contract, the successful Vendor must provide electronically, a monthly Sales Report to the Bureau of Purchase and Property and the Office of Information Technology (OIT), detailing the products delivered against the contract. The State reserves the right to change or modify the information requested in these reports, as it deems necessary.

The State will provide the report format electronically upon award of the contract.

Sales Reports will be due by the second Friday of each month, for the previous month. Failure to provide these monthly reports in a timely manner will be considered an event of default of the contract and may lead to termination proceedings as defined and agreed to in the contract Terms and Conditions.

An example of the information required in the report is given below:

Sales Report:

Agency Name

Invoice Date, Invoice #, PO #, State Activity Code

Manufacturer, Part #, Product Description, Version

Quantity, Vendor Cost, Unit Price, Extended Price

Monthly Total (for Agency), Yearly Total (for Agency)

Total of all sales for month (all Agencies)

Grand total of all sales for year (all Agencies)

Vendors must also have the capability to provide special reports as required. Such as monthly sales per Agency etc. The ability to retrieve Reports from the Vendor's State Web site would be highly desirable.

Failure to provide these reports completed properly and in a timely manner, will constitute an event of default as specified in the Contract Terms and Conditions (Form P31-A) of this RFB.

3.14 AUDITS AND ACCOUNTING

The successful bidder shall allow representatives of the State of New Hampshire to have complete access to all records for the purpose of determining compliance with the terms and conditions of this bid invitation and in determining the award and for monitoring any resulting contract.

3.15 PROBLEM RESOLUTION

The vendor must have a central contact point, available during normal working hours, for the resolution of problems. The contact point should be someone with authority to get more difficult problems resolved.

The State will designate a Contract Administrator who will work with the vendor to resolve problems that cannot be resolved by the agency end-users.

The Contract Administrator may impose a moratorium on a vendor's contract pending resolution of any controversy that arises regarding services to be provided pursuant to this contract or take other action deemed necessary.

3.16 CUSTOMER SUPPORT SERVICES

The successful vendor must provide pre-sale, post-sale and warranty support for software products at no additional charge to the State throughout the contract period. Requests for support must be responded to within one business day.

The vendor must assign an account management team to the State.

Pre-sales Support must include but is not limited to:

- Product Research - Vendor is required to research and recommend specialty products
- Product Selection
- Assistance with Evaluation Copies
- Product Specifications, expirations, upgrades and interim releases

Post Sales Support must include but is not limited to:

- Delivery Information
- Product Return
- Invoice/Billing Issues
- Facilitate Resolution of Product Problems
- On-site Manufacturer Representation

SECTION 4

BID AWARD PROCESS

4.1 AWARD

A contract will be awarded to the Vendor with the response that meets or exceeds all of the requirements of this RFB and has the lowest total for the "States Extended Price" column from the **PRICE RESPONSE SHEET, ATTACHMENT 1**.

SECTION 5

PROPOSAL FORMAT

5.1 FORMAT REQUIREMENTS

The Vendor's proposal will consist of the following items, presented in the order in which the explanations appear in this section. If the Vendor's response is presented in a tabbed notebook, each tab must have the headings from the following sections. Proposals not conforming to the format described below may be excluded from further consideration.

- Printouts of complete original **Addenda** (if any issued) in numerical sequence, and signed.
- Original printout of **RFB** in its original order, including Form P-31-A, General Terms and Conditions sheet completed and signed by a person authorized to commit the organization to provide products and services.
- Price Response Sheets (**ATTACHMENT 1**).
- Balance of Product Line (**ATTACHMENT 2**).
- Letters of Good Standing (**ATTACHMENT 3**).

5.2 **EXPLANATION OF RESPONSE SECTIONS**

5.2.1 ADDENDA

Addenda may be issued for the purpose of change or clarification to the original RFB. Each Addendum must be printed, filled out, signed and inserted in the order in which they were issued.

5.2.2 ORIGINAL RFB

Printout of the Original RFB in its original order, including Form P-31-A; General Terms and Conditions sheet completed and signed by a person authorized to commit the organization to provide products and services. Do not reorganize the pages or insert anything not specifically requested in this RFB.

5.2.3 VENDOR PRICE RESPONSE SHEET

The Vendor must complete the table in **ATTACHMENT 1**, providing price information for all products listed. **ATTACHMENT 1** must remain in its original location in the RFB.

5.2.4 BALANCE OF PRODUCT LINE

The Vendor must provide as **ATTACHMENT 2 (BALANCE OF PRODUCT LINE)** information as detailed in **Section 2.5; (BALANCE OF PRODUCT LINE)**.

5.2.5 LETTERS OF GOOD STANDING

The Vendor shall provide as **ATTACHMENT 3**, a Letter of Good Standing as referenced in **Section 3.1; (LOTUS, MICROSOFT & NOVELL RESELLER)** from IBM (Lotus) Passport Advantage, Microsoft Select and Novell CLA regarding their performance as Resellers.

ATTACHMENT 1

PRICE RESPONSE SHEETS

The software listed here is the State's core list of software. Complete the chart below by providing for each software package listed: your cost, % Markup over cost, your proposed Unit Price, and the net Extended Price to the State. All software versions must be the most current version, revision or release available.

All items should be priced based on a per-unit shrink-wrapped product pricing unless otherwise specified. This method of pricing will most realistically reflect the actual purchasing practices of the State.

Pricing **MUST** be submitted for **EVERY** item on this list or your bid will not be accepted.

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
ACHIEVE TECHNOLOGY PATHLINKS 1YR MAINT AND SUPPORT Software Maintenance with Support	1				
ADOBE VOLUME LICENSES ACROBAT STD UE 54012946GA Perpetual License, New	38				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
ALBANESE CONSULTING, INC FIRE FILES STANDARD Perpetual License, New	12				
APRISMA MANAGEMENT TECH SPECTRUM ENTERPRISE MANAGER 1YR MAINT SPEC-ENT-MGR Software Maintenance Only	1				
APRISMA MANAGEMENT TECH ATTENTION! SINGLE SVR CONFIG SX-ATT_SNGL Perpetual License, New	1				
ASCENTIAL SOFTWARE KEYMASTER APPLICATION BLDG Software Maintenance with Support	1				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
ATTACHMATE MYEXTRA! PRESENT SVCS SUPPORT 179047.MTSS Software Maintenance with Support	821				
ATTACHMATE MYEXTRA! ELITE SUPPORT 178316 Software Maintenance with Support	1				
BORLAND ADVANTAGE TOGETHERSOFT CONTROL CENTER FLOATING LIC TGS103-060-000 Non-perpetual License, New	8				
BORLAND ADVANTAGE ENTERPRISE ADVANTAGE SUPPORT FLOATING TCC0001USXAPY5 Software Maintenance Only	16				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
BORLAND INTERNATIONAL ENTERPRISE ADV. SUPPORT TGTHRCC FLOATING TCC0001USXAPY5 Annual Software Mnt Renewal	6				
CAPTARIS RIGHTFAX ENTERPRISE SUITE 2000-87000-40 Full Package/Shrinkwrap	1				
CAPTARIS PREMIUM SUPPORT SOFTWARE SUPPORT 2010-00022-00 Software Maintenance with Support	3				
CIPHER TRUST INC IRONMAIL 1YR PLATINUM SUPPORT 24X7 Service	2				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
COMPUTER ASSOCIATES ALLFUSION ERWIN DATA MODELER ERWIN999000410TG Perpetual License, New	2				
CRITICALL CRITICALL 10 USER Full Package/Shrinkwrap	1				
CRYSTAL DECISIONS CRYSTAL ENTERPRISE PRO NAMED 1YR VNISP90GLP Software Maintenance Only	59				
CRYSTAL DECISIONS CRYSTAL REPORTS DEVELOPER 1YR VREXV90GLP Software Maintenance Only	56				
ELIXIR TECHNOLOGIES CORP DESIGNPRO AFP ENABLERS Non-perpetual License, New	1				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
ELIXIR TECHNOLOGIES CORP ONSITE TRAINING FOR DESIGN PRO TOOLS Service	1				
ELIXIR TECHNOLOGIES CORP DESIGN PRO AFP ENABLERS - 2ND YEAR. Non-perpetual License, New	1				
LEGATO SYSTEMS, INC CO-STANDBY SERVER ADVANCED-2 LICS BIC-006002 Full Package/Shrinkwrap	1				
LIEBERMAN & ASSOCIATES USER MANAGER PRO 1 YR UPG & SUPPORT Software Maintenance Only	1				
MACROMEDIA DREAMWEAVER MX DWD070D000 Full Package/Shrinkwrap	17				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
MACROMEDIA ACAD DIRECTOR MX VDRW090DEF1A Perpetual License, New	16				
MERCURY INTERACTIVE CORP ASTRA LOAD TEST STANDARD EDITION L3ALUXXXXXWZ/01 Perpetual License, New	50				
MICRO FOCUS SERVER EXPRESS APP SVR-CONCURRENT 10 SVEXPAPPSVRB/S Perpetual License, with Maintenance	2				
MICROMAIN MICROMAIN XM EN FOR SQL ADD'L CAL Perpetual License, New	19				
MICROMAIN MICROMAIN XM ENT FOR SQL SVR & 1 CAL Perpetual License, New	1				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
MICROMEDEX TOMES PLUS 5-USER INTERNET LICENSE Perpetual License, New	1				
MICROMEDEX POISINDEX 5-USER INTERNET LIC. Perpetual License, New	1				
PROGINET CORP TRANS ACCESS UPG & SUPP RENEWAL 1 YEAR Software Maintenance with Support	1				
SCANSOFT DRAGON NATURALLY SPEAKING MEDICAL A709A-X00-7.0 Full Package/Shrinkwrap	5				
SIRIUSWARE SIRIUSWARE 1YR MAINT RNWL Software Maintenance with Support	1				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
SPSS SPSS BASE FOR WINDOWS 19243 Full Package/Shrinkwrap	4				
SURF CONTROL URL CATEGORY LIST 500 USERS 3YRS RWEBLST3500 Non-perpetual License, New	1				
SYMANTEC VALUE LICENSE PROG SAV CE FOR DSKTPS/SRVS 1Y GM RNW 10234091 Software Maintenance Only	3,084				
SYMANTEC VALUE LICENSE PROG SMS EXCHANGE 1 YR GM RNW 10230877 Software Maintenance Only	1,249				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
SYMANTEC VALUE LICENSE PROG SAV FOR SMTP GATEWAYS + 1 YR MNT 10055401 Perpetual License, with Maintenance	700				
SYMANTEC VALUE LICENSE PROG PCANYWHERE HOST ONLY 10089010 Version Upgrade, License	115				
SYMANTEC VALUE LICENSE PROG SAVEE 1YR GOLD MAINT RENEWAL 10068639 Annual Software Mnt Renewal	190				
WEBSense INC. WEBSense 251-500 USERS Perpetual License, New	1				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
VERITAS BACKUP EXEC REMOTE AGENT NT CAL 1YR VS2 W094118-0LE212 Software Maintenance with Support	21				
VERITAS BACKUP EXEC REMOTE AGT WIN CAL 1YR EXT W111148-0LE212 Software Maintenance with Support	20				
VERITAS BACKUP EXEC IDR ADDL CLIENT 1YR VS2 W094108-0LE212 Software Maintenance with Support	20				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
VERITAS BACKUP EXEC REMOTE AGENT NW CAL 1YR VS2 W094138-OLE212 Software Maintenance with Support	16				
VERITAS BACKUP EXEC REMOTE AGENT WIN S111148-OLE000 Perpetual License, New	13				
VERITAS BACKUP EXEC SQL AGENT W/ CAL 1YR VS2 W093968-OLE212 Software Maintenance with Support	10				
VERITAS BACKUP EXEC SERVER 1YR VS2 W093808-OLE212 Software Maintenance with Support	9				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
VERITAS BACKUP EXEC SERVER 1YR EXT W110048-0LE212 Software Maintenance with Support	8				
MACROMEDIA DREAMWEAVER MX DWD070D000 Full Package/Shrinkwrap	17				
MACROMEDIA ACAD DIRECTOR MX VDRW090DEF1A Perpetual License, New	25				
MACROMEDIA DIRECTOR 24 MONTH SUB VDRW090DES10 Software Maintenance Only	25				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
MACROMEDIA CONTRIBUTE CTD020D000 Full Package/Shrinkwrap	10				
MACROMEDIA CONTRIBUTE VCTD020DEF1A Perpetual License, New	25				
ADOBE SYSTEMS ACROBAT STANDARD 22001618 Version Upgrade, Shrinkwrap	10				
ADOBE SYSTEMS ACROBAT PROFESSIONAL 22020032 Version Upgrade, Shrinkwrap	10				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
ADOBE SYSTEMS PHOTOSHOP 23101604 Full Package/Shrinkwrap	10				
CRYSTAL DECISIONS CRYSTAL ENTERPRISE PRO NAMED 1YR VNISP90GLP Software Maintenance Only	50				
CRYSTAL DECISIONS CRYSTAL REPORTS DEVELOPER 1YR VREXV90GLP Software Maintenance Only	50				
TREND MICRO INC. SCANMAIL EXCHANGE EMANAGER 101-250U SEEXWWEXXLIULNGAK Perpetual License, New	250				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
MERCURY INTERACTIVE CORP ASTRA LOAD TEST STANDARD EDITION L3ALUXXXXXWZ/01 Perpetual License, New	50				
MERCURY INTERACTIVE CORP ASTRA LOAD TEST 1YR MAINT Software Maintenance with Support	10				
MERCURY INTERACTIVE CORP ASTRA LOAD TEST Software Maintenance Only	50				
ATTACHMATE MYEXTRA! PRESENT SVCS SUPPORT 179047.MTSS Software Maintenance with Support	800				

ATTACHMENT 1

PRICE RESPONSE SHEETS (cont'd)

SOFTWARE TITLE - PART NUMBER - DESCRIPTION	QTY.	VENDOR COST	% MARKUP OVER COST	STATE UNIT PRICING	STATE EXTENDED PRICING
ATTACHMATE MYEXTRA! ELITE SUPPORT 178316 Software Maintenance with Support	10				
ATTACHMATE KEA! 420 ADD LIC 143337.51 Perpetual License, New	10				
TOTAL – EXTENDED PRICE					

ATTACHMENT 2
BALANCE OF PRODUCT LINE
(SPECIFIED IN 2.5)

Vendor's mark-up percentage for the entire BALANCE OF PRODUCT LINE will be _____.

ATTACHMENT 3

LETTERS OF GOOD STANDING

(Insert Letters of Good Standing from Lotus, Microsoft & Novell)

(SPECIFIED IN 3.1)

EXHIBIT A

State of New Hampshire Software Balance of Product Line

Manufacturer	Description	MfgPart	ProductType
321 STUDIOS	DVD X COPY PLATINUM	200000	Full Package/Shrinkwrap
ACTIVEPDF	ACTIVE PDF SERVER PRO W/ SUB	MSP163	Perpetual License, New
ACTIVEPDF	ACTIVEPDF SERVER PROFESSIONAL	ASP163	Full Package/Shrinkwrap
ACTIVEPDF	PORTFOLIO PRO W/ 1YR SUBSCRIPTION	APM159	Perpetual License, with Maintenance
ACTIVEPDF	ACTIVEPDF WEBGRABBER 1YR LIC	AWG154	Non-perpetual License, New
ADOBE (ACADEMIC)	PHOTOSHOP	23101565	Full Package/Shrinkwrap
ADOBE (ACADEMIC)	PAGEMAKER	27530319	Full Package/Shrinkwrap
ADOBE SYSTEMS	ACROBAT STANDARD	22001617	Full Package/Shrinkwrap
ADOBE SYSTEMS	ACROBAT STANDARD	22001617	Full Package/Shrinkwrap
ADOBE SYSTEMS	PHOTOSHOP CS	23101764	Full Package/Shrinkwrap
ADOBE SYSTEMS	ACROBAT PROFESSIONAL	22020031	Full Package/Shrinkwrap
ADOBE SYSTEMS	CREATIVE SUITES PREMIUM WINDOWS RETAIL	28040050	Full Package/Shrinkwrap
ADOBE SYSTEMS	PUBLISHING COLLECTION	27550275	Full Package/Shrinkwrap
ADOBE SYSTEMS	PAGEMAKER	27530341	Full Package/Shrinkwrap
ADOBE SYSTEMS	ACROBAT STANDARD	22001618	Version Upgrade, Shrinkwrap

ADOBE SYSTEMS	ACROBAT PROFESSIONAL	22020032	Version Upgrade, Shrinkwrap
ADOBE SYSTEMS	PHOTOSHOP ELEMENT UE	49230201	Full Package/Shrinkwrap
ADOBE SYSTEMS	PHOTOSHOP	23101604	Full Package/Shrinkwrap
ADOBE SYSTEMS	ACROBAT PRO UPGRADE	22020032	Version Upgrade, Shrinkwrap
ADOBE SYSTEMS	ADOBE PAGMAKER	27530363	Version Upgrade, Shrinkwrap
ADOBE SYSTEMS	ACROBAT STANDARD	22001618	Version Upgrade, Shrinkwrap
ADOBE SYSTEMS	ADOBE PHOTOSHOP ALBUM	29170147	Full Package/Shrinkwrap
ADOBE SYSTEMS	PAGEMAKER	27530402	Version Upgrade, Shrinkwrap
ADOBE SYSTEMS	TYPE MANAGER DELUXE	27140106	Full Package/Shrinkwrap
ADOBE VOLUME LICENSES	PAGEMAKER UE	54014297EA	Perpetual License, New
ADOBE VOLUME LICENSES	PHOTOSHOP NA UE	54011999EA	Perpetual License, New
ADOBE VOLUME LICENSES	ACROBAT PRO UE	54012956GA	Perpetual License, New
ADOBE VOLUME LICENSES	PAGEMAKER UE	54014297GA	Perpetual License, New
ADOBE VOLUME LICENSES	CREATIVE SUITES STD FROM PHOTOSHOP UE	54013678GA	Product Upgrade, License
ADOBE VOLUME LICENSES	ACROBAT PRO FROM 4X/5X/STD UE	54012958GA	Version Upgrade, License
ADOBE VOLUME LICENSES	PHOTOSHOP UE	54013444GA	Version Upgrade, License
ADOBE VOLUME LICENSES	CREATIVE SUITES PREMIUM UE	54014648GA	Perpetual License, New
ADOBE VOLUME LICENSES	PAGEMAKER	54010895GA	Perpetual License, New
ADOBE VOLUME LICENSES	PHOTOSHOP UE	54013330GA	Perpetual License, New
ADOBE VOLUME LICENSES	PHOTOSHOP UE	54011999GA	Perpetual License, New

ADOBE VOLUME LICENSES	INDESIGN UPG FROM PAGEMKR UE	54014003GA	Product Upgrade, License
ADOBE VOLUME LICENSES	ACROBAT PRO UE	54012955GA	Perpetual License, New
ADOBE VOLUME LICENSES	PHOTOSHOP ELEMENTS	54012525GA	Perpetual License, New
ADOBE VOLUME LICENSES	ACROBAT PRO UE	22020061	Media Only
ADOBE VOLUME LICENSES	ACROBAT PRO MLP 2YR UE	09944688G9	Software Maintenance Only
ADOBE VOLUME LICENSES	PAGEMAKER	54010918GA	Version Upgrade, License
ADOBE VOLUME LICENSES	PAGEMAKER UE	54014320GA	Version Upgrade, License
ADOBE VOLUME LICENSES	ACROBAT STD FROM ACROBAT 4X/5X UE	54012948GA	Version Upgrade, License
ADOBE VOLUME LICENSES	ACROBAT PRO UE	22020061	Media Only
ADOBE VOLUME LICENSES	PAGEMAKER PLUG-IN PACK UE	54014790GA	Perpetual License, New
ADOBE VOLUME LICENSES	ACROBAT STD UE	22001650	Media Only
ADOBE VOLUME LICENSES	PHOTOSHOP UE	23101642	Media Only
ADOBE VOLUME LICENSES	PHOTOSHOP UE	23101642	Media Only
ADOBE VOLUME LICENSES	PHOTOSHOP UE	23101927	Media Only
ADOBE VOLUME LICENSES	INDESIGN UE	27510605	Media Only
ADOBE VOLUME LICENSES	PAGEMAKER UE	27530313	Media Only
ADOBE VOLUME LICENSES	PAGEMAKER UE	27530422	Media Only
ADOBE VOLUME LICENSES	PAGEMAKER UE	27530422	Media Only
ADOBE VOLUME LICENSES	CREATIVE SUITES STD/PREM UE	28040134	Media Only
ADOBE VOLUME LICENSES	CREATIVE SUITES PREMIUM UE	28040198	Media Only
ADOBE VOLUME LICENSES	PAGEMAKER PLUG-IN PACK UE	42190000	Media Only
AI SQUARED	ZOOM TEXT MAGNIFIER/SCREEN READER	NONE	Full Package/Shrinkwrap
ALLEN SYSTEMS GROUP	ASG-ZEKE	NONE	Software Maintenance with Support

ALLEN SYSTEMS GROUP	ASG-TMON FOR MVS UPG & SUPP 1YR	NONE	Software Maintenance with Support
ALLEN SYSTEMS GROUP	ASG-TMON FOR CICS/ESA RENEWAL	NONE	Software Maintenance Only
ALLEN SYSTEMS GROUP	ASG-TMON FOR DB2 RENEWAL	NONE	Software Maintenance Only
ALLEN SYSTEMS GROUP	ASG-ZEKE RENEWAL	NONE	Software Maintenance Only
ALOHA BOB	PC RELOCATOR ULTRA CONTROL	8-11331-00202-7	Full Package/Shrinkwrap
ALTERNATIVE TECH	CITRIX 24X7X365 -5 INCIDENT SUPPORT	TEC3000	Service
ALTERNATIVE TECH	BUSINESS DAY 5 INCIDENT SUPPORT PACK	TEC1000	Service
ALTOVA	XMLSPY ENTERPRISE EDITION	S2004EE-I001	Perpetual License, New
ALTOVA	XML SPY PROFESSIONAL	S5EP-1001	Full Package/Shrinkwrap
AMERICAN GREETINGS	AG CREATE A CARD PLATINUM	385571	Full Package/Shrinkwrap
AMERICAN POWER CONV	ENTERPRISE MANAGER -100 NODE LIC'S	AP9414	Perpetual License, New
APPLE COMPUTER	PANTHER SINGLE USER	M9227LL/A	Full Package/Shrinkwrap
APPLE SOFTWARE	MAC OS X SERVER UNLIMITED CLIENT	M8720Z/A	Full Package/Shrinkwrap
APRISMA MANAGEMENT TECH	ATTENTION! SPECTRUM ALARM MON (GUI)	SX-ATT-ASAM	Perpetual License, New
APRISMA MANAGEMENT TECH	1 DAY PS OR 1LEVEL OF TRAINING	PO-SERVICE-UNIT	Service
APRISMA MANAGEMENT TECH	SPECTRUM ENT. CONFIG MGR 1YR MAINT	SA-CSI1021	Software Maintenance Only
APRISMA MANAGEMENT TECH	SPECTRUM LEVEL 1 TOOLKITS - CUSTOM 1YR	SPEC-CTKT	Software Maintenance Only
ATLAS BUSINESS SOLUTIONS	ABS VISUAL STAFF SCHEDULER	ABS55601	Full Package/Shrinkwrap
ATTACHMATE	KEA! 420 ADD LIC	143337.51	Perpetual License, New

AUTODESK	AUTOCAD LT FROM LT2002 LT2000I LT20	05718-011408-9300	Version Upgrade, Shrinkwrap
BARR SYSTEMS	BARR ENTERPRISE PRINT SVR.	NONE	Version Upgrade, Shrinkwrap
BARR SYSTEMS	HIGH-SPEED PRINT SPOOLING PROGRAM	NONE	Full Package/Shrinkwrap
BARR SYSTEMS	ANNUAL SERVICE AGREEMENT	NONE	Software Maintenance Only
BARR SYSTEMS	HARDWARE KEY (BEPS)	NONE	Perpetual License, New
BENTHIC SOFTWARE	GOLDVIEW	15222	Full Package/Shrinkwrap
BIGBANGGRAVITY	H+BEDV ANTIVIR FOR WORKSTATION 3USER	NONE	Full Package/Shrinkwrap
BRODERBUND	MAVIS BEACON TEACHES TYPING DELUXE	381499	Full Package/Shrinkwrap
BRODERBUND	PRINTMASTER PLATINUM	385502	Full Package/Shrinkwrap
BRODERBUND	ZONEALARM PRO4	382438	Full Package/Shrinkwrap
BRODERBUND	PRINT SHOP DELUXE	385021	Full Package/Shrinkwrap
BUSINESS OBJECTS	CRYSTAL REPORTS PROFESSIONAL	VRPXR010GLP	Perpetual License, New
BUSINESS OBJECTS	CRYSTAL REPORTS DEVELOPER	VRUXV010GLP	Version Upgrade, License
BUSINESS OBJECTS	CRYSTAL REPORTS DEVELOPER	VRPMV010	Media Only
CAMBRIDGE SOFT	E-NOTEBOOK ULTRA FIXED	11200	Full Package/Shrinkwrap
CAMINOSOFT CORP	STANDBYSERVER NETWORK	VN-2005-NW	Full Package/Shrinkwrap
CAMINOSOFT CORP	STANDBYSERVER NW (M/1) SUPPORT	ASUP-5060-SBS1	Software Maintenance with Support
CAPTARIS	RIGHTFAX BUSINESS SERVER	2900-87000-00	Perpetual License, New
CAPTARIS	RIGHTFAX GATEWAY FOR EXCHANGE	2900-87004-00	Perpetual License, New
CAPTARIS	RIGHTFAX PDF MODULE	2900-87005-00	Perpetual License, New
CAPTARIS	RIGHTFAX ADDITIONAL CHANNEL	2000-00000-05	Perpetual License, New

CAPTARIS	TR114-P4L FAX BOARDS HARDWARE MAINT	2010-00301-00	Software Maintenance with Support
CAPTARIS	TRUFAX 200UPCI	2321-10102-00	Perpetual License, New
CAPTARIS	RIGHTFAX SUPPORT PLAN 1YR	2010-00451-00	Software Maintenance with Support
CASTELLE	FAXPRESS FOR 1500N	66298601203	Version Upgrade, Shrinkwrap
CHANNEL SOURCES DIST	TAXCUT PREMIUM	1326600-03	Full Package/Shrinkwrap
CIPHER TRUST INC	IRONMAIL APPLIANCE 345	NONE	Hardware
CIPHER TRUST INC	IRONMAIL INSTALLATION/TRAINING	NONE	Service
CITRIX LICENSING	CITRIX SUBSCRIPTION ADVANTAGE RENEWAL	NONE	Upgrade for Software Maintenance
CMP BOOKS	NETWORK TUTORIAL:A COMPLETE INTRODUCTION	1-57820-302-3	Published Material
CMS COMMUNICATION INC	ACCESS ANN MNT RNWL 2YR COVERAGE	NONE	Software Maintenance Only
COGNOS	COGNOS IMPROMPTU LIC W/ 1YR MAINT	NONE	Perpetual License, with Maintenance
COMMAND SOFTWARE	COMMAND CARE F-PROT ANTIVIRUS UPGRDS 1YR	04-9000-00	Software Maintenance Only
COMMAND SOFTWARE	GOLD COMMAND CARE 1YR MAINT	04-9996-02	Software Maintenance Only
COMPUTER ASSOCIATES	ETRUST ANTIVIRUS UPG 100-249 U W/ 1YR	ETRAVE7002CNUE1G	Version Upgrade Lic with Maint
COMPUTER ASSOCIATES	BRIGHTSTOR ARCSERVE TAPE LIBRARY 1YR	BABFBNW900NE41G	Perpetual License, with Maintenance
COMPUTER ASSOCIATES	ETRUST INTRUSION DETECT 125-SESS ELITE	ETRID2125ELTDU1	Software Maintenance Only
COMPUTER ASSOCIATES	BRIGHTSTOR ARCSERVE DIS REC OPT. W/ 1YR	BABFBNW900NE11G	Perpetual License, with Maintenance
COMPUTER ASSOCIATES	BRIGHTSTOR ARCSERVE NW AGENT 1YR BUNDLE	BABNWUP900BE01G	Version Upgrade Lic with Maint
COMPUTER ASSOCIATES	ETRUST INTRUSION DETECT LOGVIEW DATA SVR	ETRID200LGVSRU1	Software Maintenance Only
COMPUTER ASSOCIATES	GLP SOLUTIONS KIT	MPL3MEDIAGLP1TG	Media Only

COMPUTER ASSOCIATES	ARCSERVE DISASTER RECOVERY OPT W/1YR	BABFBNW900NE11C	Perpetual License, with Maintenance
COREL CORPORATION	WORDPERFECT OFFICE 11 UPGRADE	WP11ENGPCUG	Version Upgrade, Shrinkwrap
CRITICALL	CRITICALL ADDITIONAL SEAT LICENSE	NONE	Perpetual License, New
CRYSTAL DECISIONS	CRYSTAL REPORTS ADVANCED	VRPXA90GLP	Perpetual License, New
CRYSTAL DECISIONS	CRYSTAL CARE SUPPORT	VSENX90	Service
CRYSTAL DECISIONS	INFO CLIENT	VIP75GLP	Perpetual License, New
CRYSTAL DECISIONS	CRYSTAL ENTERPRISE PRO NAMED USER 1YR	VSUPNNSGLP	Software Maintenance with Support
CRYSTAL DECISIONS	CRYSTAL ENTERPRISE PROFESSIONAL NAMED	VNIPP90GLP	Perpetual License, New
CRYSTAL DECISIONS	CRYSTAL REPORTS ADVANCED 1YR	VREXA90GLP	Software Maintenance Only
CRYSTAL DECISIONS	INFO NAMED USER CLIENT	VIG75GLP	Software Maintenance Only
CRYSTAL DECISIONS	CRYSTAL REPORTS ADVANCED MEDIA	VRPMR90GLP	Media Only
CRYSTAL DECISIONS	CRYSTAL ENTERPRISE PRO/STANDARD CD KIT	NWDNC90GLP	Media Only
CRYSTAL DECISIONS	CRYSTAL REPORTS PROFESSIONAL	VRPMP010	Media Only
CRYSTAL DECISIONS	CRYSTAL ANALYSIS PROFESSIONAL 1YR	VAEXR90GLP	Software Maintenance Only
CRYSTAL DECISIONS	CRYSTAL ANALYSIS PRO	VAPMP90	Media Only
CRYSTAL DECISIONS	CRYSTAL ANALYSIS PROFESSIONAL	VAPXR90GLP	Perpetual License, New
CRYSTAL OFFICE SYSTEMS	WINLOCK	30261	Media Only
DAMEWARE DEVELOPMENT	DAMEWARE NT UTILITIES FOR 5 USERS	DNTUCV-5	Perpetual License, New
DAMEWARE DEVELOPMENT	DAMEWARE NT UTILITIES	DNTUCV-1	Full Package/Shrinkwrap
DAMEWARE DEVELOPMENT	DAMEWARE NT UTILITIES UPGRADE	DNTUUPG	Competitive Upgrade, License
DAMEWARE DEVELOPMENT	DAMEWARE NT UTILITIES	NONE	Perpetual License, New
DATA 21	ANNUAL MAINTENANCE	VSE2PDF	Software Maintenance with Support
DATAWATCH CORP.	MONARCH	FPM32C060-A01	Full Package/Shrinkwrap

DELORME	STREET ATLAS	AO-006914-201	Full Package/Shrinkwrap
DIAMOND EDGE INC.	ACCESS CONVERTER VB EDITION	AC-VB	Full Package/Shrinkwrap
DON JOHNSTON	WRITE: OUTLOUD	R80	Full Package/Shrinkwrap
EHELP CORPORATION	ROBODEMO	6FF050100ND-A	Full Package/Shrinkwrap
ENFOCUS SOFTWARE	PITSTOP PROFESSIONAL	PP6.1-SG-001	Full Package/Shrinkwrap
ENGINEERICA SYSTEMS INC.	ACCUTRACK DELUXE SINGLE LIC	NONE	Perpetual License, New
ENGINEERICA SYSTEMS INC.	ACCUTRACK DELUXE ADD'L LIC.	NONE	Perpetual License, New
ENTRUST	SSL CERTIFICATE 2YR LIC	NONE	Non-perpetual License, New
EXTENDED SYSTEMS	XTNDCONNECT PC	9100C-ELC	Full Package/Shrinkwrap
FARONICS	DEEP FREEZE PRO WORKSTATION	SWA0152	Perpetual License, New
FARONICS	DEEP FREEZE PRO	SWA0248	Media Only
FILEMAKER INC.	FILEMAKER PRO	321200U	Full Package/Shrinkwrap
FREEDOM SCIENTIFIC BLVD	JAWS PROFESSIONAL	340026-001	Full Package/Shrinkwrap
FREEDOM SCIENTIFIC BLVD	SMA FOR JAWS PROFESSIONAL	SJNT	Software Maintenance Only
FRISK SOFTWARE INT'L	F-PROT ANTIVIRUS LINUX MAIL SVR QTY 124	FPROT-MS	Non-perpetual License, New
FRISK SOFTWARE INT'L	F-PROT ANTIVIRUS 1YEAR	FPROT-DT-ED	Non-perpetual License, New
FRISK SOFTWARE INT'L	F-PROT ANTIVIRUS 1-14 COMPUTERS 1YR	FPROT-DT-ED	Non-perpetual License, New
GEOTRUST,INC.	GEOTRUST 3YR SUBSCRIPTION	NONE	Non-perpetual License, New
GLOBAL TECHNOLOGY ASSOC	SURF SENTINEL	SBC-0100-12-005	Perpetual License, New
GLOBAL TECHNOLOGY ASSOC	GB FLASH PREMIUM SUPPORT RNWL	SBC-0050-12-004	Software Maintenance with Support
GLOBAL TECHNOLOGY ASSOC	GBWARE FROM GBFLASH	FUFW00-9999-00530	Product Upgrade, Shrinkwrap
GLOBALSCAPE	SERVER BUNDLED WITH CUTEFTP PRO 10U	GSFTSPRO-010-SUP	Full Package/Shrinkwrap with Maint

GOODHEART-WILCOX	MODERN AUTOMOTIVE TECHNOLOGY	1-59070-192-5	Published Material
GOODHEART-WILCOX	POWERPOINT PRESENTATION	1-59070-193-3	Full Package/Shrinkwrap
H&R BLOCK	TAX CUT STANDARD FEDERAL FILING ED.	NONE	Full Package/Shrinkwrap
HARRIS CORPORATION	SAGENDEC PRO	SAGENDECPRO	Full Package/Shrinkwrap
HEWLETT PACKARD	SINGLE PROCESSOR LICENSE	B3901BA#2AH	Perpetual License, New
HEWLETT PACKARD	SERVER SW APPLICATIONS	HA110A1#6H2	Service
HIAWATHA ISLAND SOFTWARE	ACC REPAIR 1YR MAINT	HSACRP-SAM	Software Maintenance with Support
HIAWATHA ISLAND SOFTWARE	ACC REPAIR 1 YR UPGRADES & UPDATES	HS-ACRP-SA-M	Software Maintenance Only
HUMMINGBIRD COMMUNICATIONS	EXCEED MULTIPLATFORM 1YR RENEWAL	EXMPI550701	Software Maintenance Only
HUNGRY MINDS	EXCEL 2000 FOR WINDOWS FOR DUMMIES	0-76450-446-0	Published Material
HUNGRY MINDS	OFFICE 2000 FOR DUMMIES	0-76450-452-5	Published Material
HUNGRY MINDS	MICROSOFT OUTLOOK 2000 FOR DUMMIES	0-76450-471-1	Published Material
IDM COMPUTER SERVICES	ULTRA EDIT 32 (1-9) USERS	ULTRA EDIT	Full Package/Shrinkwrap
IMSI SOFTWARE PUBLISHING	ORGPLUS PRO/SINGLE USER	OP42-500	Full Package/Shrinkwrap
IMSI SOFTWARE PUBLISHING	ORGPLUS SE STND ORGANIZATIONAL CHART	OP42	Full Package/Shrinkwrap
IMSI SOFTWARE PUBLISHING	ORG PLUS SE STANDARD ORG CHART CREATION	OP42	Full Package/Shrinkwrap
INFO USA	POWERFINDER	1PF34	Full Package/Shrinkwrap
INFOLINX SYSTEM SOLUTIONS	EXPRESS	NONE	Perpetual License, New
INFOLINX SYSTEM SOLUTIONS	INFOLINX EXPRESS 1 YR MNT	NONE	Software Maintenance with Support
INFOPOP	ULTIMATE BULLETIN BOARD THREADS STD	NONE	Perpetual License, New
INFORMATICS INC.	WASP BAR CODE W-300 THERMAL LABEL PRINTE	633808401016	Hardware

INFORMATICS INC.	WASP BARCODE NEST SUITE CCD LR BUSINESS	633808175016	Full Package/Shrinkwrap
INFRAGISTICS	NETADVANTAGE VOLUME 2	84321X	Full Package/Shrinkwrap
INFRAGISTICS	NETADVANTAGE	NONE	Version Upgrade, License
INGENIX	ENCODER PRO	3460	Perpetual License, New
INSPIRATION SOFTWARE	INSPIRATION 5-USER LAB PACK	IN21230-BC0005	Full Package/Shrinkwrap
INSPIRATION SOFTWARE	INSPIRATION TOTAL SOLUTIONS BUNDLE	IN21204-BCBUN	Full Package/Shrinkwrap
INSPIRATION SOFTWARE	KIDSPIRATION BUNDLE	IN41001-BCBUN	Full Package/Shrinkwrap
INTUIT	QUICKBOOKS PRO 5 USER VALUE PACK	275922	Full Package/Shrinkwrap
INTUIT	TURBOTAX BASIC TY2003	280730	Hardware
INTUIT	QUICKBOOKS PREMIER CONTRACTOR EDITION	279670	Full Package/Shrinkwrap
INTUIT	QUICKBOOKS PRO EDITION 2004	279665	Full Package/Shrinkwrap
INTUIT	TURBOTAX BASIC	275642	Full Package/Shrinkwrap
IPSWITCH	WS_FTP PRO ENGLISH	519012	Full Package/Shrinkwrap
IPSWITCH	WSFTP PRO CD 1USER	WS-1000	Full Package/Shrinkwrap
IPSWITCH	WSFTP PRO V8.X CD MOST 1U	WS-1000-0800	Full Package/Shrinkwrap
JASC, INC.	PAINT SHOP PRO	K-PSP8-USRTL	Full Package/Shrinkwrap
JETBRAINS	INTELLIJ FROM BASIC MAINTENANCE	400UPB	Product Upgrade, License with Maintenance
LIPPINCOTT WILLIAMS & WILKINS	STEDMAN'S + MED/PHARM SPELLCHECKER PREM	NONE	Full Package/Shrinkwrap
MACROMEDIA	DIRECTOR 24 MONTH SUB	VDRW090DES10	Software Maintenance Only

MACROMEDIA	CONTRIBUTE	CTD020D000	Full Package/Shrinkwrap
MACROMEDIA	CONTRIBUTE	VCTD020DEF1A	Perpetual License, New
MACROMEDIA	DREAMWEAVER	DWW060D000	Full Package/Shrinkwrap
MACROMEDIA	STUDIO MX FROM ANY MM PRODUCTS	WSD070D110	Version Upgrade, Shrinkwrap
MACROMEDIA	CONTRIBUTE 5 USER	CTD020D005	Full Package/Shrinkwrap
MACROMEDIA	DREAMWEAVER MX	DWD070D100	Version Upgrade, Shrinkwrap
MACROMEDIA	FIREWORKS MX	FWD070D000	Full Package/Shrinkwrap
MACROMEDIA	DREAMWEAVER MX	DWD070D400	Full Package/Shrinkwrap
MACROMEDIA	CONTRIBUTE MP EN	CTD020D400	Full Package/Shrinkwrap
MAPTECH	TERRAIN NAVIGATOR PRO NEW ENGLAND	NONE	Full Package/Shrinkwrap
MAPTECH	REGION 2 NAVIGATIONAL CHARTS	CDR02	Full Package/Shrinkwrap
MAPTECH	TERRAIN NAVIGATOR PRO NEW ENGLAND	TPRNEW	Version Upgrade, Shrinkwrap
MAPTECH	TERRAIN NAVIGATOR PRO	TERRAINPRO_NE_UPGRADE	Product Upgrade, License
MAPTECH	TERRAIN NAVIGATOR NEW ENGLAND	TERRAINNAVNEW	Full Package/Shrinkwrap
MAYER-JOHNSON CO.	FIVE FINGER TYPIST	NONE	Full Package/Shrinkwrap
MERCURY INTERACTIVE CORP	ASTRA LOAD TEST 1YR MAINT	NONE	Software Maintenance with Support
MERCURY INTERACTIVE CORP	ASTRA LOAD TEST	NONE	Software Maintenance Only
MICROFOCUS	SERVER EXPRESS SINGLE DEVELOPER W/UPGRAD	SVEXPSGL/S	Perpetual License, with Maintenance
MICROMAIN	MICROMAIN ANNUAL PRIORITY SUPPORT	NONE	Software Maintenance with Support
MICROMAIN	XM WEB FOR MICROMAIN XM SVR LIC & 50 CAL	NONE	Perpetual License, New

MICROMAIN	MICROMAIN XM EN FOR SQL ADD'L SVR LIC	NONE	Perpetual License, New
MICROMEDEX	DOLPHIN 5-USER INTERNET LICENSE	NONE	Perpetual License, New
NADA SERVICE CORP	ACCESS TO XML RENEWAL	NONE	Software Maintenance with Support
NETIQ (FORMERLY WEBTRENDS)	WEBTRENDS REPORTING CTR ENT ED SUPP 1YR	PSURC6002E	Software Maintenance with Support
NETIQ (FORMERLY WEBTRENDS)	WEBTRENDS REPORTING CENTER EBUSINESS	PUPRC6011	Version Upgrade, License
NETIQ (FORMERLY WEBTRENDS)	WEBTRENDS REPORTING CENTER EBUSINESS 1YR	PSURC6001E	Software Maintenance with Support
NETIQ (FORMERLY WEBTRENDS)	TIER1 FIREWALL W/1 YR ESSENTIAL MAINT	PSUFW003E	Software Maintenance with Support
NETIQ (FORMERLY WEBTRENDS)	LOG ANALYZER ADV ED MAINT. ESS	PSULA801E	Software Maintenance Only
NETIQ (FORMERLY WEBTRENDS)	WRB EBUSINESS ED SERVER ADD ON	PUPRC6013	Version Upgrade, License
NETIQ (FORMERLY WEBTRENDS)	EBUSINESS ED WEB SVR ADD ON UPG&SUPP 1YR	PSURC6005E	Software Maintenance with Support
NETIQ (FORMERLY WEBTRENDS)	WEBTREND REPORTING CENTER	T01RC6000	Media Only
NETIQ (FORMERLY WEBTRENDS)	FIREWALL SUITE ESSENTIAL CARE	PSUFW001E	Software Maintenance with Support
NEW ATLANTA COMMUNICATIONS	SERVLET EXEC FOR 2 CPUS	SE-15-0500	Full Package/Shrinkwrap
NTP SOFTWARE	QUOTA AND FILE SENTINEL - UP TO 1 CPU	QFSFP1C0400	Full Package/Shrinkwrap
ONTRACK DATA INT'L	EASY RECOVERY PRO	NONE	Full Package/Shrinkwrap
OSBORNE/ MCGRAW- HILL	NETWORK SECURITY-THE COMPLETE REFERENCE	0-07222-697-8	Published Material
PGP CORP	PGP CORP DISK 1-9U W/INSURANCE	AWDD20A1A	Perpetual License, with Maintenance
PIXEL TRANSLATIONS	QUICKSCAN PRO LEVEL 2	QSPR0/2	Full Package/Shrinkwrap
PIXEL TRANSLATIONS	QUICKSCAN PRO LEVEL 2 - 1YR MAINT	NONE	Software Maintenance with Support
PKWARE, INC.	PZ ZIP PRO	PKZ6000	Full Package/Shrinkwrap

PKWARE, INC.	PKZIP STANDARD	PKZ6001	Full Package/Shrinkwrap
POWER GENERATION	POWERGEN 1 YR UPGRADES	AM1PE	Software Maintenance Only
POWERQUEST	PRIORITY INCIDENTS 24X7 TECH SUPT 5PK	PS5PCK24	Software Maintenance Only
POWERQUEST	DEPLOYCENTER	DY55ENLOLPUP-OE	Software Maintenance Only
POWERQUEST	DRIVE IMAGE	DM70ENK1	Full Package/Shrinkwrap
PRIORITY DISPATCH CORP	AQUA ADDITIONAL POSITION LICENSE	NONE	Perpetual License, New
PUMATECH	INTELLISYNC	SYN5100WWFS180	Full Package/Shrinkwrap
PUMATECH	ENTERPRISE INTELLISYNC DSKTP 1-200 USER	EID5120WWFS000-A	Perpetual License, New
PUMATECH	INTELLISYNC	SYN5100WWFS180	Full Package/Shrinkwrap
PUMATECH	INTELLISYNC	SYN5100WWFS180	Full Package/Shrinkwrap
QARBON	VIEWLET SUITE	IDCLVS	Full Package/Shrinkwrap
QUE PUBLISHING	HOW NETWORKS WORK (6TH ED.)	0-78972-753-6	Published Material
QUEST SOFTWARE	TOAD XPERT SUITE	SWT-TOD-PK	Full Package/Shrinkwrap
QUEST SOFTWARE	TOAD XPERT EDITION W/O DBA MODULE	XPT-TOD-PK	Full Package/Shrinkwrap with Maint
QURB	QURB ANTI-SPAM	NONE	Full Package/Shrinkwrap
R:BASE	R:BASE	102618	Full Package/Shrinkwrap
RAPWARE	EASY MAPI LITE FOR DELPHI	NONE	Perpetual License, New
RIVERDEEP INTERACTIVE LEARNING	STUDENT WRITING CENTER LAB PACK	479551	Full Package/Shrinkwrap
ROXIO	EASY MEDIA CREATOR	213100	Full Package/Shrinkwrap
SAVOY COMPUTING SERVICES LTD	AUTOTRACK MICROSTATION J 2- U LAN 1YR SUP	NONE	Software Maintenance with Support

SCANSOFT	OMNIFORM PREMIUM	8609A-G00-5.0	Full Package/Shrinkwrap
SCANSOFT	OMNIPAGE PRO OFFICE	E709A-G00-14.0	Full Package/Shrinkwrap
SCANSOFT	DRAGON NATURALLY SPEAKING PREFERRED	A109A-G00-7.0	Full Package/Shrinkwrap
SCANSOFT	OMNIPAGE PRO OFFICE EDITION	E709A-G00-12.0	Full Package/Shrinkwrap
SCANSOFT	DRAGON NATURALLYSPEAKING PREFERRED	A109A-G00-7.0	Full Package/Shrinkwrap
SCANSOFT	DRAGON NATURALLYSPEAKING PRO V7.X CD MOS	A289A-RD7-7.0	Full Package/Shrinkwrap
SCANSOFT	PAPERPORT DELUXE	6809A-G00-9.0	Full Package/Shrinkwrap
SHARE IT INC	SURFSTATS LOG ANALYZER STANDARD ED.	103326	Full Package/Shrinkwrap
SHAREIT!	NEWZCRAWLER 5-24 USERS	NONE	Perpetual License, New
SIGNCAD SYSTEMS, INC	SIGNCAD UPDATES & UPGRADES 1 YR	NONE	Software Maintenance Only
SIGNCAD SYSTEMS, INC	SIGNCAM UPGRADES & UPDATES 1 YR	NONE	Software Maintenance Only
SNOMED	DEVELOPER'S TOOLKIT 1YR SUBSCRIPTION	NONE	Non-perpetual License, New
SNOMED	SNOMED IMPLEMENTATION GUIDE 1YR SUB.	NONE	Non-perpetual License, New
SNOMED	SNOMED CT 1YR SUBSCRIPTION	NONE	Non Perpetual License with Maint
SOLARWINDS	1 YR MAINTSOLARWINDS ENGINEERING EDITION	4701	Software Maintenance Only
SPRINGHOUSE PUBLISHING	NCLEX 3000 INSTITUTIONAL NW W/SITE LIC	1-58255-236-3	Full Package/Shrinkwrap
SPSS	SPSS ANSWER TREE	18528	Full Package/Shrinkwrap
SPSS	SPSS BASE	19818	Full Package/Shrinkwrap
SPSS	SPSS TABLES	19251	Perpetual License, New
SPSS	ANSWER TREE	18528	Full Package/Shrinkwrap

SPSS	SPSS REGRESSION	19248	Perpetual License, New
SPSS	SPSS REPORT WRITER	18508	Full Package/Shrinkwrap
SPSS	SPSS TRENDS	19252	Perpetual License, New
SPSS	ANSWERTREE 1YR MAINT	18528M	Software Maintenance Only
SPSS	REGRESSION MODEL	19821	Full Package/Shrinkwrap
SPSS	SPSS BASE 1YR MAINT	19243M	Software Maintenance with Support
SPSS	SPSS BASE	19243	Full Package/Shrinkwrap
SPSS	SPSS TABLES 1YR MAINT	19251M	Software Maintenance with Support
SPSS	SPSS TABLES	19251	Full Package/Shrinkwrap
SPSS	SPSS TABLES	19824	Full Package/Shrinkwrap
SPSS	SPSS REGRESSION 1YR MAINT	19248M	Software Maintenance with Support
SPSS	SIGMAPLOT	18940	Full Package/Shrinkwrap
SPSS	SPSS TRENDS 1YR MAINT	19252M	Software Maintenance with Support
SPSS	SPSS REGRESSION MODELS	19248	Full Package/Shrinkwrap
SPSS	SPSS TRENDS	19252	Full Package/Shrinkwrap
SPSS	SPSS REPORT WRITER 1YR MAINT	18508M	Software Maintenance with Support
SPSS	SPSS MAINTENANCE	19243M	Software Maintenance Only
SPSS	SPSS BASE 1YR	19818M	Software Maintenance Only
SPSS	SPSS TABLES	19251M	Software Maintenance Only
SPSS	SPSS TABLES 1YR	19824M	Software Maintenance Only

SPSS	REGRESSION	19821M	Software Maintenance Only
SPSS	SPSS REGRESSION 1 YR	19248M	Software Maintenance Only
SPSS	SPSS TRENDS 1YR MAINT	19252M	Software Maintenance Only
SPSS	SPSS REPORT WRITER 1YR MNT	18508M	Software Maintenance Only
STARNET COMMUNICATIONS	X-WIN 32 FLOATING	XWIN325.4.2FLOATING	Perpetual License, New
STATA CORP.	INTERCOOLED NETWORK SINGLE USER	SWC	Full Package/Shrinkwrap
STATA CORP.	STATA INTERCOOLED W/ BASE DOCUMENT SET	NONE	Full Package/Shrinkwrap
STATA CORP.	INTERCOOLED NETWORK 2ND USER	SWC-2	Full Package/Shrinkwrap
STATA CORP.	STATA TRANSFER	TR	Full Package/Shrinkwrap
STOMP, INC.	RECORDNOW MAX	76333	Full Package/Shrinkwrap
SUNBURST	HYPERSTUDIO 5-USER LAB PACK	SUN47030-BC05	Full Package/Shrinkwrap
SURF CONTROL	WEB ONLY MAINT FOR 500 USERS 3YRS	RWEBMNT3500	Software Maintenance Only
SYBEX INC.	MASTERING WINDOWS SVR 2003	0-78214-130-7	Published Material
SYMANTEC	5PK NORTON ANTIVIRUS RETAIL	10097941	Full Package/Shrinkwrap with Maint
SYMANTEC	NORTON ANTIVIRUS	10097944	Full Package/Shrinkwrap
SYMANTEC	PCANYWHERE HOST ONLY	10055304	Full Package/Shrinkwrap
SYMANTEC	PCANYWHERE HOST AND REMOTE	10055294	Full Package/Shrinkwrap
SYMANTEC	PCANYWHERE HOST & REMOTE	10055300	Full Package/Shrinkwrap
SYMANTEC	PROCOMM PLUS	14-00-00397	Full Package/Shrinkwrap

SYMANTEC	NORTON ANTIVIRUS PRO EDITION	10097968	Full Package/Shrinkwrap
SYMANTEC	PARTITIONMAGIC	PM80ENK1	Full Package/Shrinkwrap
SYMANTEC	ACAD PROCOMM PLUS V4.8 SINGLE USER WIN	14-00-00401	
SYMANTEC	NORTON SYSTEMWORKS	10109303	Full Package/Shrinkwrap
SYMANTEC	NORTON GHOST	10024696	Full Package/Shrinkwrap
SYMANTEC	NORTON ANTIVIRUS RETAIL	10097935	Full Package/Shrinkwrap
SYMANTEC	SYMANTEC GHOST CORP ED VALUE MEDIA PACK	07-00-03502	Media Only
SYMANTEC	NORTON ANTIVIRUS	10021186	Full Package/Shrinkwrap
SYMANTEC	GHOST CORPORATE EDITION	07-00-03502	Media Only
SYMANTEC	SAV FOR SMTP GATEWAYS	10051321	Media Only
SYMANTEC VALUE LICENSE PROG	GHOST CORPORATE 1YR MAINT RENEWAL	10152998	Software Maintenance Only
SYMANTEC VALUE LICENSE PROG	SEF WITH VPN 1 YEAR RENEWAL	10033600	Software Maintenance with Support
SYMANTEC VALUE LICENSE PROG	GHOST CORPORATE	10212772	Perpetual License, New
SYMANTEC VALUE LICENSE PROG	GHOST CORP ED	10033202	Perpetual License, New
SYMANTEC VALUE LICENSE PROG	SAV FOR DESKTOP 1-YEAR MAINTANENCE RNW	10233961	Annual Software Mnt Renewal
SYMANTEC VALUE LICENSE PROG	GHOST CORP ED.	10212771	Perpetual License, New
SYMANTEC VALUE LICENSE PROG	PCANYWHERE HOST/REMOTE	10088974	Version Upgrade, License
SYMANTEC VALUE LICENSE PROG	GHOST CORPORATE EDITION	10033200	Perpetual License, New
SYMANTEC VALUE LICENSE PROG	SAV ENT. ED W/ 1YR MAINT.	10235692	Version Upgrade Lic with Maint
SYMANTEC VALUE LICENSE PROG	SAVCE FOR DESKTOP + GOLD 1YR	10068541	Perpetual License, with Maintenance
SYMANTEC VALUE LICENSE PROG	ANTIVIRUS CORPORATE EDITION FOR DESKTOPS	10233978	License + Software Mnt 12 months

SYMANTEC VALUE LICENSE PROG	SEF W/VPN 25USER 1YR MAINT RNWL	10033596	Software Maintenance Only
SYMANTEC VALUE LICENSE PROG	SAV DESKTOP ONLY + 1 YR GOLD MNT	10068547	Version Upgrade Lic with Maint
SYMANTEC VALUE LICENSE PROG	GHOST CORPORATE EDITION	10033215	Software Maintenance Only
SYMANTEC VALUE LICENSE PROG	SAV CORP ED. FOR DT/SVR 1YR MAINT.	10234170	Software Maintenance Only
SYMANTEC VALUE LICENSE PROG	SAVCE DSK/SVR + 1YR GOLD MAINT	10068577	Perpetual License, with Maintenance
SYMANTEC VALUE LICENSE PROG	GHOST CORPORATE EDITION	10004325	Perpetual License, New
SYMANTEC VALUE LICENSE PROG	SAV CORP ED. FOR DESKTOP 1YR MAINT	10234104	Software Maintenance Only
SYMANTEC VALUE LICENSE PROG	SAV DT/SVR 1YR RENEWAL	10068278	Software Maintenance with Support
SYMANTEC VALUE LICENSE PROG	GHOST	10004332	Version Upgrade, License
SYMANTEC VALUE LICENSE PROG	SAV DT/SVR 1YR GOLD MAINT RNWL	10068601	Software Maintenance Only
SYMANTEC VALUE LICENSE PROG	PCANYWHERE	10055309	Media Only
SYMANTEC VALUE LICENSE PROG	GHOST MEDIA PK	10139342	Media Only
SYMANTEC VALUE LICENSE PROG	SAVEE MEDIA PACK	10231643	Media Only
SYMANTEC VALUE LICENSE PROG	GOV SAV CORP EDITION	10059764	Media Only
SYMANTEC VALUE LICENSE PROG	SYMANTEC ANTIVIRUS CORPORATE EDITION	10231564	Media Only
SYMANTEC VALUE LICENSE PROG	SAV CE FOR DESKTOP 2ND YEAR EXT.	10233990	Software Maintenance Only
SYMANTEC VALUE LICENSE PROG	GHOST CORPORATE EDITION VLP MEDIA	07-00-03502	Media Only
SYMANTEC VALUE LICENSE PROG	SYMANTEC GHOST 1YR MNT RENEWAL	10004350	Software Maintenance Only
SYMANTEC VALUE LICENSE PROG	GOLD SUPT ADD CONT 1YR AV / CF FAMILY	10014913	Service
SYNCSORT	UNIX RP7400 FROM 4TO8 PROCESSORS	NONE	Product Upgrade, License with Maintenance

SYNCSORT	VSE 1YR LICENSE	NONE	Non-perpetual License, New
SYNCSORT	Z/OS 1YR LICENSE	NONE	Non-perpetual License, New
TECHSMITH CORPORATION	SNAGIT - SINGLE USER	SNAGG01	Perpetual License, New
THAWTE	THAWTE WEBSERVER CERTIFICATE	NONE	Non-perpetual License, New
THE IMAGING SOURCE	TX.NET PROFESSIONAL	NONE	Full Package/Shrinkwrap
TREND MICRO INC.	SCANMAIL EXCHANGE EMANAGER 101-250U	SEEXWWEXXLIULNGAK	Perpetual License, New
TREND MICRO INC.	SCANMAIL EXCHANGE EMANAGER	SSEXWWEXXSAZPNGZZ	Media Only
TRIPP LITE	REPLACEMENT BATTERY CARTRIDGE APC BP/SU/	RBC6A	Hardware
TUNE UP SOFTWARE	TUNE UP UTILITIES	511118	Full Package/Shrinkwrap
TURTLE BEACH SYSTEMS	AUDIOSURGEON	VTs-4710-100	Full Package/Shrinkwrap
ULEAD SYSTEMS	PHOTOIMPACT XL	A30-485-119-0A0000	Full Package/Shrinkwrap
ULEAD SYSTEMS	PHOTOIMPACT UPGRADE	A30-480-113	Product Upgrade, Shrinkwrap
ULEAD SYSTEMS	GIF ANIMATOR	A38-450-111	Full Package/Shrinkwrap
VERISIGN	SECURE SITE PRO CERTIFICATE 2 YEAR	NONE	Non-perpetual License, New
VERISIGN	VERISIGN SECURE SITE PRO RNWL	NONE	Software Maintenance with Support
VERISIGN	VERISIGN SECURE SITE PRO (128BIT)	NONE	Full Package/Shrinkwrap
VERISIGN	VERISIGN	SP128-1Y	Non-perpetual License, New
VERITAS	BACKUP EXEC REMOTE AGENT WIN	S111148-0LE000	Perpetual License, New
VERITAS	BACKUP EXEC SERVER W/1YR EXT	S110048-0LE000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC SQL AGENT W/CAL W/1YR EXT	S110288-0LE000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC SQL AGENT W/ CAL 1YR VS2	W093968-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC ADV OPEN FILE OPT W/1YR EXT	S110168-0LE000	Perpetual License, with Maintenance

VERITAS	BACKUP EXEC SERVER W/1YR VS2	S093808-0LE000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC REMOTE AGENT NT CAL	A094118-0LE000	Perpetual License, New
VERITAS	BACKUP EXEC SERVER 1YR VS2	W093808-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC SERVER	A110048-0LE000	Perpetual License, New
VERITAS	BACKUP EXEC SERVER 1YR EXT	W110048-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC SERVER FROM 7X/8X W/1YR EXT	S110048-0LEV14	Version Upgrade Lic with Maint
VERITAS	BACKUP EXEC EXCHANGE AGT W/CAL W/1YR VS2	S094078-0LE000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC LIBRARY EXPANSION W/1YR VS2	S093948-0LE000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC LIBRARY EXPANSION W/1YR EXT	S110238-0LE000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC ADV OPEN FILE OPTION	A094068-0LE000	Perpetual License, New
VERITAS	BACKUP EXEC IDR OPTION W/1YR EXT	S110218-0LE000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC REMOTE AGENT NT CAL 1YR VS2	W094118-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC ADV OFO W/CAL 1YR VS2	W094068-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC REMOTE AGT WIN CAL 1YR EXT	W111148-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC SERVER 3YR EXT	W110048-0LE236	Software Maintenance with Support
VERITAS	BACKUP EXEC SERVER	A093808-0LE000	Perpetual License, New
VERITAS	BACKUP EXEC SERVER W/1YR EXT	S110048-0LB000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC REMOTE AGENT NW CAL 1YR VS2	W094138-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC EXCHANGE AGENT W/CAL	A110258-0LE000	Perpetual License, New
VERITAS	BACKUP EXEC IDR ADDL CLIENT 1YR VS2	W094108-0LE212	Software Maintenance with Support

VERITAS	BACKUP EXEC EXCHANGE AGENT 1YR EXT	W110258-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC ADVANCED OFO W/CAL	A110168-0LE000	Perpetual License, New
VERITAS	BACKUP EXEC REMOTE AGT NT CAL W/1YR VS2	S094118-0LE000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC IDR ADDL CLIENT W/1YR EXT	S110228-0LE000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC IDR OPTION 1YR EXT	W110218-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC ORACLE AGENT 3YR EXT	W110308-0LE236	Software Maintenance with Support
VERITAS	BACKUP EXEC SBS STANDARD W/1YR EXT	S109968-0LE000	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC IDR OPTION 3YR EXT	W110218-0LE236	Software Maintenance with Support
VERITAS	BACKUP EXEC ADV OPEN FILE OPT 3YR EXT	W110168-0LE236	Software Maintenance with Support
VERITAS	BACKUP EXEC SERVER MEDIA KIT	N110118	Media Only
VERITAS	BACKUP EXEC IDR OPTION	A110218-0LE000	Perpetual License, New
VERITAS	BACKUP EXEC REMOTE AGENT NT 3YR EXT	W111148-0LE236	Software Maintenance with Support
VERITAS	BACKUP EXEC EXCHANGE AGT W/CAL W/1YR EXT	S110258-0LEV18	Version Upgrade, License
VERITAS	BACKUP EXEC ADV OFO W/1YR EXT	S110168-0LEV18	Version Upgrade Lic with Maint
VERITAS	BACKUP EXEC ELEARNING ENG TRAINING	TC-CD-BEWS-9X	Full Package/Shrinkwrap
VERITAS	BACKUP EXEC LIBRARY EXPANSION 1YR VS2	W093948-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC ORACLE SVR AGENT W/24X7SUPP	W094038-0LE212	Perpetual License, with Maintenance
VERITAS	BACKUP EXEC EXCHANGE AGENT W/CAL 1YR VS2	W094078-0LE212	Software Maintenance with Support
VERITAS	BACKUP EXEC IDR OPTION 1YR VS2	W094098-0LE212	Software Maintenance with Support

VERITAS	BACKUP EXEC MEDIA KIT	N093908	Media Only
VISUALWARE INC	VISUALROUTE PERSONAL EDITION	VR-0001C	Perpetual License, New
VISUALWARE INC	EMAIL TRACKER PRO PERSONAL EDITION	EMT-0001	Perpetual License, New
VMWARE	VMWARE WORKSTATION ESD	WS4-ENG-W-AE	Full Package/Shrinkwrap
VMWARE	VMWARE WORKSTATION	V55016GD	Full Package/Shrinkwrap
WEBSense INC.	WEBSense 1YR SUBSCRIPTION 200 USERS	WS-PIXNTX200	Non-perpetual License, New
WEBSense INC.	WEBSense 4MONTH SUBSCRIPTION 200 USERS	NONE	Non-perpetual License, New
WINZIP COMPUTING	WINZIP	NONE	Full Package/Shrinkwrap
ZEPHYR DEVELOPMENT	PC BASED TERMINAL EMULATION 1-49U	PP-PROF-CL	Perpetual License, New